



(MUDIMA)



## The Role of a Notary in the Establishment of a Limited Partnership After the Entry into force of the Electronically Integrated Business Licensing Service System According to Government Regulation Number 24 of 2018

Tengku Yusuf Hanafiah Yovinanda<sup>1\*</sup>, Adi Mansar<sup>2</sup>, Ferry Susanto Limbong<sup>3</sup>

Muhammadiyah University of North Sumatra, Medan

**Corresponding Author:** Tengku Yusuf Hanafiah Yovinanda [journalyusufhanafiah@gmail.com](mailto:journalyusufhanafiah@gmail.com)

### ARTICLE INFO

*Keywords:* Role of Notary, Business Licensing, Online Single Submission

*Received* : 4 November

*Revised* : 22 November

*Accepted* : 23 December

©2022 Yovinanda, Mansar, Limbong:  
This is an open-access article distributed  
under the terms of the [Creative Commons Attribution 4.0 International](https://creativecommons.org/licenses/by/4.0/).



### ABSTRACT

Over time, the Notary Profession in carrying out his profession, from what was only known as a scribe manually, then a typewriter, until now uses technology- and application-based facilities. Among them, the term Cyber Notary is known in America, and in Europe, the period E-Notary is known. Research Objectives To identify and analyze the role of a notary, legal consequences for the role of a notary and identify and analyze constraints and solutions in electronically integrated business licensing services in the process of processing, analyzing and utilizing data in this study using qualitative methods. Data analysis using qualitative analysis techniques. Empirical Legal Research (Sociological Juridical). This research is descriptive and analytical. The study found that a notary's role in electronically integrated business licensing services is related only to an assistance service in providing comprehensive services to business actors/communities related to applications for making permits. To be able to use (OSS), the Business Entity first takes care of validating the deed of establishment or amending the act through the SABU Online application. Then the data is registered to apply for a permit for the OSS system. Forms of Notary Liability If one day an error occurs in inputting data, the Notary cannot be prosecuted in civil, administrative or ethical terms as long as the Notary carries out his profession based on applicable regulations and clients based on their rights and obligations. Constraints and Solutions in Electronically Integrated Business Licensing Services are the lack of socialization between the one-stop service to the community, the lack of notification to the wider community or seminars related to One-Stop Integrated Services through applications (OSS), causing inequality in the online system that makes it easier Public. If the statutory provisions do not regulate or do not regulate, then the minister, heads of institutions, governors and regents/mayors have the authority to make decisions and take necessary actions to resolve the obstacles and problems referred to as long as they are following general principles of good governance. (OSS) is expected to make it easier for people to open businesses that legally have permits, thereby creating many jobs that can improve people's living standards and the country's per capita income.

## INTRODUCTION

In this era of globalization, the rise of developments, especially in technology, makes it something every individual must follow. This is what makes each individual must adapt to technological advances that are increasingly developing day by day. This is very influential for each individual in meeting their needs because the conveniences in technology will be difficult if it is not balanced with adjustments to these technological developments. The Government implements the growth and development of information technology in the form of government administration which aims to be accessible to the Public in the form of quality licensing services in the framework of realizing electronically integrated licensing benefits.

At least a country in realizing excellent service in public welfare must meet four criteria as stated by Luthfi J. Kurniawan "A country can be classified as a prosperous country when it has fulfilled the four main pillars, namely: social citizenship, full democracy, modern industrial relations system, and right to education and the expansion of the modern mass education system".

Indonesia is a developing country, one of which is economic development which can be defined as a process that causes an increase in the real per capita income of the population in a region. Economic growth shows the extent to which economic activity will produce welfare, and the community can increase revenue in a certain period. Interest refers to the development of social welfare, with a series of planned and institutionalized activities to improve the standard and quality of human life.

In terms of economic growth, Indonesia is said to experience growth if the people's real income in a certain year is greater than the real income of the people in the previous year. In the macroeconomic sense, economic growth is an addition to the Gross Domestic Product (GDP), which means an increase in National Income.

According to Sukirno, economic growth is the development of activities in the economy that cause goods and services produced in society to increase. Economic growth is an increase in real GDP or Gross National Income (GNP).

Furthermore, economic growth is defined by Todaro and Smith as the most important factor in development. Governments in any country can fall or rise based on the high or low levels of economic

growth achieved and even the poor quality of government policies and the quality of its apparatus in the economy as a whole, usually measured by the speed at which the national output growth is produced.

This happened because of factors from the Government in carrying out development in an urban area or in areas that only a few were touched. Therefore, the existence of differences in development and infrastructure also has an impact on people's income both in cities and regions. Thus, the Government must increase development in an area evenly so that in that region, it can optimize economic growth in each region.

The infrastructure of a region is placed as a vital sector in achieving high economic growth. Economic development is very important for increasing the level of welfare and society. The availability of adequate infrastructure is one of the frameworks for realizing social sovereignty and interest that can promote sustainable economic development.

In accelerating the implementation of the economy in Indonesia, the Government issued Presidential Regulation Number 91 of 2017 concerning the Acceleration of Business Implementation. This Presidential Regulation is an instrument for implementing the Economic Policy Package Volume 16. There are three policies updated in the 16th Economic Policy Package, namely:

- 1) The Government is expanding the Corporate Income Tax Reduction Facility (tax holiday) to encourage direct investment in pioneering industries from upstream to downstream to boost economic growth. In this case, the Government refined the provisions stipulated in the Minister of Finance Regulation Number 35/PMK.010/2018 concerning the Provision of Corporate Income Tax Reduction Facilities. This aims to increase the value of an investment in Indonesia; the Government deems it necessary to expand the scope of the Standard Classification of Indonesian Business Fields (KBLUI), which can be given tax holiday facilities.
- 2) The Government has again relaxed the Negative Investment List (DNI) to encourage economic activity in leading sectors. This policy allows Domestic Investment (PMDN), including Micro, Small, and Medium Enterprises (MSMEs) and Cooperatives, to enter all business fields.
- 3) The Government strengthened foreign exchange control by providing tax incentives. Power is in the

form of an obligation to include Export Proceeds (DHE) from exports of natural resource products (mining, plantations, forestry and fisheries). Tax incentives in the form of providing final Income Tax rates on deposits.

This Economic Policy Package Volume 16 is outlined in Presidential Regulation 91 of 2017 concerning the Acceleration of Doing Business. Through this policy package, the Government seeks to accelerate business implementation by escorting and solving obstacles through the establishment of a Task Force (Satgas), accelerating the performance of business permits, both inside and outside the Special Economic Zones (KEK), Free Trade Zones and Free Ports (KPBPB. ), Industrial Estates, and National Tourism Strategic Areas (KSPN), reforming licensing regulations and implementing an electronically integrated business licensing system (Online Single Submission).

The issuance of Presidential Regulation Number 91 of 2017 has not covered the current investment problems, such as the absence of mapping of investment locations, weak supervision of investment activities in the regions and distortions in investment regulations. In implementing Presidential Decree No. 91 of 2017, there are things that the Government must pay attention to, including:

- 1) The Government must examine in depth each regional regulation related to investment considered not in line with central government regulations before making replacements and reviewing other rules still associated with the provincial laws that will be replaced.
- 2) There are no regulations under Presidential Decree No. 91 of 2017 makes the implementation of this regulation not well-directed according to current conditions. Therefore, the Government should make regulations under Presidential Decree 91 of 2017, which regulates technical implementation instructions of Presidential Decree 91 of 2017 which contain, among other things, the types of permits served through Online Single Submission, the length of time for filing and completing business permits for each sector, mechanisms for simplification of local regulations (deregulation) that are not in line with central government regulations as well as an agent for complaints submitted by business actors.
- 3) There is no certainty about the number of task forces for each ministry, institution, province, and

district/city needed in the implementation of Presidential Decree 91 of 2017, which has the potential to hamper the investment process because there are many business sectors and sub-sectors in each line of ministries/agencies and those that fall under the authority of provinces and cities/districts. So the Government must determine the number of task forces in advance to make the implementation of Presidential Decree No. 91 of 2017 more effective.

- 4) The Task Force formed through Presidential Decree 91 of 2017 cannot replace existing laws because regulations such as Regional Regulations (Perda) stand under laws and include executive and legislative products. The Task Force was only established based on a government decision. For this reason, so that the task force's role is more optimal, the Government must create a standard legal umbrella for the task force involved in investment. This is to avoid the possibility of moral hazard between investors in power and the task force formed by the Government.
- 5) So far, at the execution level, the regions still hold the existing regulations even though there have been de-bureaucratization instructions. For this reason, it is necessary to have a detailed explanation regarding the process simplification mechanism (de-bureaucratization) contained in Presidential Decree 91 of 2017 to become a reference in drafting regulations.
- 6) The security of the business licensing system in an integrated manner (single online submission) must also be considered so that the licensing service process continues without problems. Therefore, it is necessary to test the feasibility of the Online Single Submission (OSS) system before this Perpres is enacted.

In business licensing with integrity, there must be a notary role in doing the deed. In modern times, people no longer recognize agreements based on mutual trust. Creating an authentic act is very important for people who provide evidence for their needs and personal and business interests.

The interests of a business are deeds made for activities in the business sector. For example, they establish limited liability companies, firms, Commanditair Venootschap (CV), etc. The importance of the position of a notary public is due to the nature and nature of his work which is highly oriented toward the legality of statements or

agreements so that it can become the main legal basis for the status of property, rights and obligations of the parties involved. As long as the state legal system still needs authentic evidence, the position of a notary will still need to exist in society.

Notary as a public official authorized to do authentic deeds regarding all actions, agreements and stipulations that are required by a general regulation or by interested parties to be stated in an original deed, guarantee the certainty of the date, save the act and provide Grosse, copies and excerpts, everything as long as the making of the deed by a general regulation is not also assigned or excluded to officials or other people. When the appearers come before the Notary so that their actions are formulated into an authentic deed following the Notary's authority, and then the Notary draws up the act at the request or desire of the appearers, then, in this case, it provides a basis for the Notary and the appearers to have a legal relationship.

The implementation of the duties of a notary is an esoteric implementation of the responsibilities of a notary. Therefore, a notary, in carrying out his duties and positions, must comply with various provisions stipulated in the Notary Office Law (from now on referred to as UUJN) so that, in this case, accuracy, thoroughness and accuracy are required not only in administratively making deeds, but also the application of various legal rules contained in the deed concerned for appearers, and the ability to master knowledge in the field of notaries in particular and law in general. As we can see in Indonesia, a lot has happened in the Information and Communication sector, from simple communication to electronic communication. Rapid change is especially happening at this time which some experts call the revolution of communications and electronics. The knowledge that we have studied so far has always experienced changes and developments that are not sudden. In this century, Zbigniew Brzezinski said humans face a Technotronic age. Daniel Bell, a sociologist, describes the arrival of post-industrial society. A society living in the information age is referred to as society (information society), marked by the increasing number of workers in the information sector.

The main difference from pre-industrial society is the emphasis on the economy in the service sector and technology. One of the developments in the technology itself is Online Single Submission (from now on referred to as OSS); OSS is one of the advances in information technology at this time, and

OSS also has an impact on the economy. The rapid development of today's technology encourages society to enter the post-industrial era. This condition is a continuation of pre-industrial and industrial organizations. The main difference from pre-industrial culture is the emphasis on the economy in the service sector and technology.

One of the developments in the technology itself is Online Single Submission (from now on referred to as OSS); OSS is one of the advances in information technology at this time, and OSS also has an impact on the economy. The rapid development of today's technology encourages society to enter the post-industrial era. This condition is a continuation of pre-industrial and industrial organizations. The main difference from pre-industrial culture is the emphasis on the economy in the service sector and technology.

OSS itself was implemented and ratified on June 21, 2018. OSS is a One-Stop Integrated Service (PTSP) in Indonesia, and the OSS institution gives new hope for the investment climate in Indonesia to run a business. The definition of OSS has also been explained in Government Regulation 24 of 2018 concerning Electronically Integrated Business Licensing Services, namely business licenses issued by OSS Institutions for and on behalf of Ministers, institutional leaders, Governors, or Regents or Mayors to business actors through an integrated electronic system.

The OSS Agency issues commercial or operational business licenses for and on behalf of the Minister, Institutional Leaders, Governors, or Regents and Mayors after the business actor obtains a business license and is to carry out commercial or operational activities by fulfilling requirements or commitments. The OSS Institution is a non-ministerial government institution that carries out government affairs in investment coordination. The general provisions of Government Regulation Number 24 of 2018 concerning Electronically Integrated Business Licensing Services in Article 1 paragraph (12).

The OSS institution is responsible for issuing Business Identification Numbers (NIB), location permits, and business licenses. This regulation aims to cut down the complicated process of issuing business licenses. Every pass throughout Indonesia, at the central and regional levels, only goes through one door, namely OSS. From the explanation above, the authors conclude that the Government's policy of implementing OSS is a breakthrough that has a better

impact on society, especially business people, to develop their businesses in Indonesia. However, the authors found facts in the field that there were still many notaries who had not mastered or understood the implementation of OSS. In this study, the authors will focus on one form of business entity that is not legal, namely limited partnerships. From the background above, the Author is interested in raising the research title "The Role of Notaries in the Establishment of Limited Partnerships After the Entry into force of the Electronically Integrated Business Licensing Service System According to Government Regulation Number 24 of 2018".

## **METHODS**

The research method uses empirical legal research (Sociological Juridical). This research is analytical and descriptive. In this study using a purposive sampling technique, the respondents in this study were 3 Notaries/PPAT, namely: Notary Rita Armelia, Notary Agus represented by staff, especially Zulkifli Tambunan, and notary John Marten London, as well as entrepreneurs who established limited partnerships (CV. Mangkubumi Mighty Jaya). Data collection tools used are library research, interviews, and field research. The data sources used in this study are primary and secondary. The data analysis used is the deductive method, which is a way of concluding things that are general to specific items.

## **RESULTS AND DISCUSSION**

### **A. The Role of Notaries in the Establishment of Limited Liability Partnerships After the Entry into force of Electronically Integrated Business Licensing Services According to Government Regulation Number 24 of 2018**

For world effort, wrong one realization of revolutions industry 4.0 is introduction Services Permissions effort Integrated Regularly Electronics or Online Singles Submissions (OSS), is present deep frame service permissions trying which applies in all Ministry, Institution, and Government Area in throughout Indonesia, which during this done through Permissions Integrated One Doors (PTSP). OSS has applied in Indonesia on date nine July 2018 and inaugurated by Minister Coordinator Field

Economy, Darmin Nasution together para Minister and institution related.

Notary Public have authority deep create deed authentic for all deed, agreement, and according to determination which required appropriate deep regulations legislation and/ or what which desired by them which interested for is declared/listed deep deed authentic, for guarantee certainty date manufacturing deed, save deed, give Grosse, copy, and quote deed. Pg the above appropriate with conditions deep Article 15 paragraph ( 1 ) UUJN. Notary too authorized for approve sign hands and too set certainty date letters which done below hands with register it inside books .

Chapter 16 paragraph ( 1 ) load obligations Notary which must run with really which too supervised with exists code ethics Notary as rule morals which is formed by association Bonds Notary Indonesia for obeyed by Notary deep run task and obligations as well deep run life every day. For set up a company based law, then Notary as Officials General authorized create deed stance body effort. Body effort in Indonesia various variety kind. Regularly line big reviewed of status body law, body effort divided be two group, i.e., body effort which no body law and company which body law, body effort which no body law wrong one is Fellowship Commander (CVs). Deep research this writer took wrong one CV which exists in city Terrain. Yang coincidence Permissions has use OSS. Fellowship Commander the Named CV. Mangkubumi Mighty Jaya which moves field construction.

Role Notary deep stance CV really is required in era modern this, so Notary must master procedure stance CV of start create Deed Establishment arrived with management SK Kemenkumham, even permissions body effort, and affairs administrative , so CV which concerned can operates with legality which right Deed stance CV which created faced Notary here which called as deed authentic, and be proof of every legit agreement nor action law

which listed in it, so product law which issued notary the must follows organize way manufacture as has set deep regulations legislation. Meaning is every what which listed deep deed the must considered right exists, arrived exists parties other which can prove that what which listed deep deed the no right. False one conditions legit agreement which set deep Article 1320 Civil Code, i.e., Proficiency para parties deep create a agreement.

Deed stance CV then be basic for registration permissions CV deep system OSS. OSS is terms popular Electronics as set deep PP Number 24 Year 2018 about Services Permissions effort Integrated Regularly Electronics. Settings OSS poured deep deep a Regulations Government (PP), which have hierarchies laws which high, only level in down Laws (UU), so all Regulations President, Regulations Minister, Regulations Area and so on must submit and adjust with system OSS. Registration through system OSS done by Actors effort which covers individual nor no individual. According to Article six numbers ( 3 ) PP Number 24 Year 2018 which called with perpetrator effort no individual is a. Company Limited; b. Company General; c. company general area; d. body law other which owned by country; e. body service ; f. institution broadcasting; g. body effort which established by foundation; h. cooperatives; i. fellowship limited (commanditaire vennootschap); j. fellowship firm (vennootschap under firm); and k. fellowship civil.

Mangkubumi Mighty Jaya, perpetrator effort fields construction, that deep management stance and permissions effort, helped completely by Notary, because limitations time and information which has. trust all the process to Notary of initial manufacturing deed stance arrived with management permissions which is required. Communication built with intense for talk about bullet points which must entered deep Deed Establishment CV, in particular about name company, capital effort company, mean

and destination company, names founder company, , as well place and position company. As perpetrator effort, though all management submitted on Notary, but Notary too mandatory give education on perpetrator effort for careful deep choose fields effort which indeed really will lived it, with see and understand Classification Raw Field Effort Indonesia (KBLI), because code KBLI here which will listed way Letters Permissions Effort Trading (SIUP). Now, KBLI restricted max only may three (3). Pg this for push agar company can build expertise or cores expertise in fields effort

If KBLI already is determined by perpetrator effort, then perpetrator effort immediately communicate on Notary with bring documents complete for needs stance CV which then permissions taken care of through system OSS. Documents the between else: photocopy identity manager CV (KTP and NPWP), fit

photos Director, photocopy UN years last appropriate domicile CV, photocopy letters lease/contract or proof ownership place effort (certificate and IMB), Letters description domicile of manager building hike is domiciled in Building Office, stamp company.

Recording Registration stance fellowship good Fellowship Commander, Fellowship Firm and Fellowship Civil in a manner electronics ( *online* ) through System Administration Body Effort on Ministry Laws and Rights Basic Humans this no off too with service permissions integrated, as set deep Regulations Government Republic Indonesia Number 24 Year 2018 \_ Services Permissions effort Integrated Regularly Electronics or *On line Singles Submissions* (OSS). Pg this related with permissions effort, that every parties which run effort must have Number Parent effort (NIB) and permissions related, included company which has exists before validity registration system electronics ( *online* ). Number Parent effort (NIB) this at once too as Mark Register Company, which during this set deep UU No. 3 Year 1982 about Mandatory Register Company

and issued through service related which field trading and industry on government area respectively. Number Parent effort (NIB) the is obtained with file application through Institutions *Online Singles Submissions* (OSS) which filed in a manner electronics or *online*.

This OSS institution granting permits is based on business sector data as stated in the company's aims and objectives which are contained in the deed and inputted into the Business Entity Administration System (SABU) of the Ministry of Law and Human Rights on the data for registration of establishments. The business fields listed in the deed of establishment and entered in this SABU must comply with the detailed business fields in the 2017 Indonesian Business Field Standard Classification (KBLI). Legal entity validation that has been carried out through AHU Online is automatically integrated into the OSS system.

#### **B. Forms of Notary Responsibility for the Establishment of a Limited Partnership After the Enactment of Government Regulation Number 24 of 2018**

According to Dictionary Big Language Indonesia (KBBI), responsibility answer is obligations bear everything something if happens nothing may sued, to blame and was sued. Deep dictionary law, responsibility answer is a necessity divide someone for carry out what which has required to him. According law responsibility answer is a result above consequences freedom one about his actions which related with ethics or morals deep do a deed.

Every action or deed no detached of what which named responsibility answer. On basically everything something which done by someone good with purpose nor no purpose, on basically can asked responsibility answer and responsibility sue, especially again which related with task and obligations of one profession law, like position notary is principle professionalism and as exists commitment notary against execution task and position.

In carry out task one Notary have responsibility against position and have must for responsible to client and responsible above all the action. According Sudarsono: "Responsibility is must to someone for carry out in a manner properly what which has required to him. Responsibilities bear by personal which able act in manner z moral. Object responsibility is action which really humane leave of section human which act through will free."

Responsibility Notary no only for self myself and colleagues by profession, will but against client and community which need services. One relationship notary with client must based on on:

- a. Notary Public gives service to community which require services with best.
- b. Notary Public give counseling law for reach consciousness law which high, agar members society realized rights and obligations.
- c. Notary Public must give service to members community which less able.

Based on p the that one notary deep run position must based by responsibility and morals, so expected notary will can run task position as which set by laws and which sued of one notary by law and interests society. Deep Responsibilities notary as officials general which related with truth distinguished in:

- 1) Not quite enough answer in a manner civil;
- 2) Not quite enough answer in a manner criminal;
- 3) Not quite enough answer in a manner administration;
- 4) Not quite enough answer against code ethics notary.

#### **C. Constraints and Solutions in Electronically Integrated Business Licensing Services According to Government Regulation Number 24 of 2018**

Government continue attempt for makes it easy process permissions in Indonesia. Presence Online Singles Submissions (OSS) which launched on years ago expected can supports attempt acceleration planting capital.

OSS is platforms which provided government for takes care of permissions in a manner integrated.

In journey, deep brackets time less more three year, system OSS increasingly felt the benefits good divide perpetrator effort, nor Notary which helps perpetrator effort deep create Deed Establishment Body Effort and do recording \_ company. Will but obstacles too appears so affects process which ready can walk fast, be more . As for some factor constraints good on system application nor field, which experienced by Notary is as :

- 1) Several times happened servers down or exists damage on application OSS which sure only need time more old for record \_ perpetrator effort, Notary already committed do service which best with time which short divide client.
- 2) In do uploaded \_ in system OSS must done on day which same, because if done the next day day, often no recorded with perfect, \_ a lot which lost, want no want must is repeated of initial.
- 3) If exists constraints, notary or staff contact call center or helpdesk IT system OSS, but response sometimes .
- 4) System OSS no only can accessed by notary only, precisely perpetrator effort which concerned can do permissions effort in a manner independent. Problems which often happened is, communication which less between client with notary, because in one side notary which create Deed Authentic, in side other perpetrator effort which record \_ on system OSS.
- 5) In input \_ for get approval body law in AHU , NPWP every perpetrator effort must valid and active, if no active, then perpetrator effort must come directly to office taxes local.
- 6) On moments do pull \_ in system OSS which integrated with AHU , sometimes no appears , because wrong typing Number Parent Population, so is required accuracy which really high.

7) Related with mean and destination company, sometimes Notary and client difficulty communicate deep specify type effort which appropriate with KBLI, because much choice, so client sued for careful deep choose fields effort which really will run.

- 8) Sometimes exists notary which create deed stance body effort in particular article 3, mean and destination activities effort i.e., only wrote down number/code KBLIits , or wrote down description of KBLI , without wrote down code KBLI . Should code KBLI and Description its is written deep deed stance. ( because association/giver tenders majority want which complete).
- 9) Party legal bank still many which not yet updates about permission of OSS, them still ask conditions administration like first, SIUP, SITU, TDP, etc. Though enough NIB sign Body Effort our already registered and given permission by countries.

System OSS have some problem which enough hinder process management permission , following is some example problem of system OSS on NIB :

1. Lack of notifications to society in a manner extends or seminars related Services Integrated One Doors, sucks no even in deep online system which makes it easy community.
2. The amount community which complained about failure deep create NIBs, but no mentioned exists deficiency documents what which must equipped.
3. Still a lot of agency good government or private no knows exists OSS, even parties bank pun sometimes still ask file letters permission stance effort which no of OSS.
4. Often happens error against application OSS, so perpetrator effort must waiting for without clarity how .
5. Lack of service which good deep *contact center* oss in 08071002576 and no exists response when send mail to *helpdesk* for



create \_ case through application all nil  
no exists response forhelps.

According to Zulkifli Heaps SH, M.Kn,  
Author get solution of all constraints against  
application OSS i.e., :

1. Should government good government center  
or government area synergize with variety  
organization, office, Institutions which  
exists correlation with OSS wrong one can  
with Bonds Notary Indonesia for multiply  
seminar, or discussion general or provides  
containers to society for introduce and  
explained for management permissions can  
done in a manner independent through  
suggestions online with application OSS.
2. should government do training with sources  
which reliable field OSS to team service so  
can prepare team fast responsive if  
happened problem no can publish  
NIBs, team related should more fast  
response responded file what which  
less. Don't arrived precisely People which  
dabbling/ related in OSS too no understand  
what which must done if society  
experienced constraints.
3. Should government invite throughout  
stakeholders good in government and  
private related about manufacturing  
permissions effort which did through OSS  
agar them understand explained to  
community which maybe coincidence  
require help?

Complaint is a exists taste dissatisfaction  
consumers. Complaints effect big divide  
progress company. Complaints which resolved  
with good and professional will impact positive  
later divide company , because with I see  
customers the feel appreciated his opinion. Pg  
it is rights divide para consumers for deliver  
taste dissatisfaction.

If problems and obstacles occur, ministers,  
heads of institutions, governors and  
regents/mayors must resolve the barriers and  
issues in their respective fields in implementing  
business licensing through the OSS system

following statutory provisions. If the statutory  
provisions do not regulate or do not regulate, then  
the minister, heads of institutions, governors and  
regents/mayors have the authority to make  
decisions and take necessary actions to resolve  
the obstacles and problems referred to as long as  
they are following general principles of good  
governance.

## CONCLUSION

The role of a Notary in establishing a Limited  
Partnership is not limited to making the deed of  
establishment but also assisting business actors in  
accessing business entity validation on the AHU  
Online system, which is integrated with the OSS  
system, to obtain Business Identification Numbers  
(NIB), Business Licenses, and Operational Permits.  
This Licensing Process is a follow-up to registration  
records carried out on the Legal Entity Administration  
System (SABU) as required by the Regulation of the  
Minister of Law and Human Rights Number 17 of  
2018. This permit cannot be registered if the Founder  
or Persero does not report it through a Notary and is  
not registered on SABU because only notaries can  
access SABU. The existing database on SABU will be  
accessed directly online by the OSS System  
(connected/linked).

Implementation of Business Entity permits as  
stipulated in Government Regulation No. 24 of 2018.  
The responsibility of a Notary in carrying out his  
profession is quite large, from the establishment of the  
deed and amendment of the act to the process of  
registering a business entity permit. A notary cannot  
be subject to civil, criminal, administrative and ethical  
sanctions as long as the Notary knows the rights and  
obligations of a notary, carries out according to  
applicable regulations, and notifies the rights and  
obligations of the business actor as his client. So that  
if starting from the process, the administrative  
requirements for doing an authentic deed are correct  
and inputting it online into the SABU application  
properly during the business entity licensing  
registration process, there are also no errors.

From making business entity deeds to processing applications for business entity permits, notaries get several advantages, obstacles, and solutions from both a technical perspective and a human resource perspective. Some of the benefits of realizing the legality of business entities, the Notary plays a role in making a positive impact on the economic progress of a country, helping the Government, such as reducing unemployment and the community, getting jobs and a decent life as well as providing its own added value for notaries because there are additional services for managing business entity licensing. Obstacles experienced by Notaries in carrying out their roles include system errors, server downtime, and obstructions from the human resources side. Lack of socialization between the one-stop service to the community, Many people complain about failures in making NIB. Still, there is no mention of a lack of documents that must be completed to register for PTSP online, namely NIB, Lack of good service in the oss contact center at 08071002576 and none the response when sending an email to the helpdesk to make a list of cases through the application. Still, all is nil. There is no response to help.

According to Government Regulation Number 24 of 2018, ministers, heads of institutions, governors and regents/mayors must resolve obstacles and problems in their fields in carrying out business licensing through the OSS system following statutory provisions. -invitation. If the statutory provisions do not regulate or do not regulate, then the minister, heads of institutions, governors and regents/mayors have the authority to make decisions and take necessary actions to resolve the obstacles and problems referred to as long as they are following general principles good governance

## REFERENCES

Adian, Donny Gahril, *Substantial Democracy: Treatise on the Bankruptcy of Liberalism*, Jakarta: Koekoesan Publishers, 2010.

Adjie, Habib *Penalty Civil and Administrative To Notary Public As Official Public*, Bandung: Refika Aditama, 2013.

Adjie, Habib, *Indonesian Notary Law*, Bandung: PT Refika Aditama, 2008.

Adrian, Sutedi, *Licensing Law: In the Public Service Sector*, Jakarta: Sinar Graphic, 2010.

Andasasmita, Komar, *Notary Public With History, Role, Task, obligation, Secret Service*, Bandung: Sumur Press, 1981.

Ansari, Abdul Gofur 2009, *Institution Notary Indonesia Perspective Law and Etichs*, Yogyakarta: UII Press, 2009.

A s h s h o f a , B u r h a n , *Metode Pe el i t i a n \_ \_ H u k u m*, J a k a r t a : R i n e k a C i p t a , 200 7.

Atmadja, I Dewa Gede, *Legal Philosophy: Thematic and Historical Dimensions*, Malang: Malang Setara Press, 2013.

Budiono, Hualien, *a collection of civil law writings in the notary field*, Bandung: Citra Aditya Bakti, 2008.

Djojodirjo, MA Moegini , , *Deeds Oppose law* ,Jakarta: Pradnya Paramita, 1982.

Elly M. Setiadi and Usman Kolip, *Introduction to Sociology: Understanding Facts and Social Symptoms: Theories, Applications, and Their Explanations*, Jakarta: Kencana, 2011.

Friday, Murni *Deeds Oppose Law*, Bandung: Image Aditya devotion, 2005.

Hardiansyah, *Quality of Public Services*, Yogyakarta: First Printing of Gava Media Publishing, 2018.

Hari Sulihandari and Nisya Rifiani, *Basic Principles of the Notary Profession Based on the Latest Legislation*, East Jakarta: Smart World, 2013.

Kasim, Ifdhal, " *Getting to Know Critical Legal Studies": Foreword to Roberto M. Unger's book, Critical Legal Studies Movement*, Jakarta: ELSAM, 1999.

Kelsen, Hans, *general theory Of law and State, Theory General Law and State: Fundamentals of Normative Law as Descriptive-Empirical Translation of Law*

- Somardi, Jakarta: BEE Media Indonesia, 2007.
- Coordinating Ministry for Economic Affairs of the Republic of Indonesia, Guidelines for Business Licensing through the OSS System for Business Actors, Coordinating Ministry for Economic Affairs of the Republic of Indonesia, July 2018.
- Kurniawan, Luthfi J., *The Blurred Face of Public Servants*, Jakarta: Malang Corruption Watch (MCW) Malang and the Civil Society Alliance for Democracy (YAPPIKA), 2007.
- Kusuma, Mahmud, *Exploring the Spirit of Progressive Law, Paradigm Therapy for Weak Indonesian Law*, Yogyakarta: AntonyLib, 2009.
- Mahfud MD, Moh, *Legal Politics in Indonesia*, Jakarta: LP3ES 1998.
- Marzilli, Amri, *Anthropology and Public Policy*, Jakarta: Kencana Prenada Media Group, 2012.
- Lecture material "Legal Anthropology" Anthropology Study Program, FISIP Postgraduate Program, University of Indonesia, by Doni Danardono, Thursday, March 8, 2007.
- Muhammad Erwin and Amrullah Arpan, *Searching for the Nature of Law. Philosophy of law*. Palembang: Sriwijaya University, 2008.
- Mukti Fajar and Yulianto Achmad, *Dualism of Empirical & Normative Legal Research*, Jakarta: Student Library, 2010.
- Malindi, Ahmad, *Legal Political Paper*, Jakarta: SAP S-2 Jayabaya University, 2012.
- Montoya, *The Indonesian Law State After the Amendment to the 1945 Constitution*, Yogyakarta: Ctk. First, Kaukaba 2013.
- Naihasy, Syahrin, Yogyakarta: Business Law, Mida Pustaka, 2005.
- Nico, *Responsibilities of a Notary as a Public Official*, Yogyakarta: Center for Documentation and Studies of Business Law, 2003.
- Nurdin, Andrian, *SOE Bankruptcy Based on the Principle of Legal Certainty*, Bandung: First Edition, PT Alumni, 2012.
- Priyanto, Dwidja, *Policy Legislation about System Accountability Corporate Crime in Indonesian*, Bandung: CV. Utomo, 2004.
- Rahardjo, Satjipto, *Dissecting Progressive Law*, Jakarta: Kompas Book, 2008.
- Saifuddin, Asep, *Development of Communication Technology: Civilization Communication Perspective*, Number 5/DIKTI/Kep, 2005.
- Samsul, Inosentius, *Consumer Protection Law: The Possibility of Implementing Absolute Responsibility*, Jakarta: First Ctk, Postgraduate Program, Faculty of Law, University of Indonesia, 2001.
- Sholichin, Abdul Wahab, *Wisdom Analysis, From Formulation to Implementation of State Policy*, Jakarta: Bumi Aksara, 2008.
- Sirajuddin, *Fundamentals of Indonesian Constitutional Law*, Malang : Setara Press, 2015.
- Sjaifurahman & Habi Adjie, *Aspects of Notary Liability in Doing Deeds*, Bandung: CV. Mandar Maju, 2011.
- Sjaifurrachman, *Aspects of Notary Liability in making Deeds*, Bandung: Mandar Maju, 2011.
- Soekanto, Soerjono, Several Problems in the Development Framework in Indonesia, Jakarta: UI. Press, 1975
- Soekanto, Soerjono, *Normative Legal Research*, Jakarta : Raja Grafindo Persada, 2003 .
- Tahir, Arifin, *Public Policy and Transparency in Regional Government Administration*, Central Jakarta: Pustaka Indonesia Press, 2011.
- Tedjosapatro, Liliana, *Mall Practice Notary Public and Law criminal*, Semarang: CV Great, 1991.

Tobing, Lumbuan, *Notary Office Regulations*,  
Jakarta: Erlangga Publisher , 1983.

Unger, Roberto M., *Critical Legal Theory:  
Position of Law in Modern Society*, Print IV,  
Bandung: Nusa Media, 2010.

Widyadharna, Ignatius Ridwan, *Professional Law  
about Profession Law*, Semarang: CV.  
Ananta, 1994.

Wiriadinata, Revelation, *Moral and Ethics  
Pengank law* , Bandung: CV Villawa, 2013